



Joseph M. Day Company

Division of Banner Engineering & Sales, Inc.
Manufacturers and Combustion Engineers

1840 North Michigan Avenue
Saginaw, MI 48602 USA
Phone: (989) 755-0583
Fax: (989) 755-1309

POSITION DESCRIPTION

(Dec - 2023)

Job Title: Field Service Technician – Boiler & Combustion | Heating & Process Systems

Company Culture:

Dedicated to customer service, Joseph M. Day Company's work environment encourages creativity and reliability. A highly responsive customer focus fosters an entrepreneurial spirit with a talented sales and field service staff that collaborates to provide the best solutions and consistent results for our customers. As a family owned business, the family's core principles of honesty and integrity form the basis for superior boiler and combustion equipment sales, service and support.

Successful Joseph M. Day Company team members are reliable, responsible, hardworking and enthusiastic individuals with positive attitudes. With offices located in Saginaw, MI, we serve the Great Lakes Bay region, and the southeast, central, northern, and west Michigan markets with extensive experience in boiler and combustion systems and application engineering support provided through the company's extensive resources.

The work is challenging and rewarding for all team members, we encourage each member to extend their skills beyond their immediate assignment and responsibility. Joseph M. Day Company offers employees the opportunity to grow personally and collectively to enhance the performance and growth of our boiler equipment sales and field service organization.

Job Description:

Service, diagnose, repair/replace malfunctioning components/equipment, adjust, and maintain boiler systems, burners and combustion systems, and ancillary equipment used in industrial/commercial boiler systems and fuel fired process heating applications.

Term of Employment: Full Time Employment

Key Areas of Responsibility:

- Safety awareness. Safety and health in our business is paramount and part of every operation
- Startup, commissioning, troubleshoot, repair, and shutdown of boiler system and combustion related equipment
- Perform routine maintenance related to boiler and combustion systems
- Perform Annual ASME CSD-1 / NFPA 85 / Boiler MACT testing / NFPA 86
- Ensure safe operation of equipment within limits established by the equipment manufacturer via monitoring meters, gauges, and computerized controls
- Check safety devices and operating controls, record data, and identify potential problems
- Service, troubleshoot, repair, and monitor systems with the use of specialized equipment and electronic test instruments
- Perform owner training relating to new equipment and systems
- Participate in continuing education throughout career; attend classes or seminars to learn about new equipment, procedures and technology; independent study related to the industry

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Boiler & Combustion
Heating & Process Systems

Typical Equipment Serviced:

- Boilers
- Burners
- Pumps
- Motors
- Control Valves
- Surge Systems
- Deaerators
- Heat Exchangers
- Economizers
- Boiler Sequencing Controls
- Water Level Controls and Indicators
- Variable Frequency Drives
- Blow Down Separators
- Parallel Positioning Combustion Control
- Fuel Oil Equipment
- Air Compressors
- Industrial Control Panels
- Ovens and Process Combustion Systems

Education/Qualifications:

- High school diploma or equivalent
- Formal apprenticeship or training programs, post-secondary or vocational training
- Minimum 3-5 years field experience
- Areas of study and understanding should include:
 - Combustion systems
 - Industrial / electrical controls
 - General mechanical pipe fitting

Skill Requirements:

- Hands-On mechanical aptitude
- Significant combustion aptitude and experience
- Electrical and Industrial control aptitude
- Proficient use of hand and power tools
- Manual dexterity
- Intermediate computer skills
- Able to clearly communicate verbally and in writing with office personnel and co-workers, customers, vendors, partners and contractors
- Ability to perform work at elevations above 6 feet
- Capable of driving company service vehicle

Other Expectations:

- Candidate to provide and use personal hand tools
- Compliance with Company's Employee Handbook.
- Work uniform and jacket provided. Appropriate dress code is required.
- Candidate to provide and use safety toed work boots
- Consult with department supervisor and management
- Support emergency 24 hr. on-call weekly rotational work schedule with other service department technicians, including before/after hours, weekends and holidays

Work Environment:

- Commercial and Industrial Boiler Rooms and Power Houses
- Industrial Plants and Factories
- Mechanical Rooms
- Electrical Rooms
- Rooftops
- Basements
- Tunnels



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Work Locations:

Primarily Great Lakes Bay, greater central and northern Michigan areas, including the Thumb. Can also include metro-Detroit, western Michigan and eastern half of the Upper Peninsula of Michigan:

- Industrial/Commercial Buildings
- Hospitals and Healthcare Facilities
- Laundry Facilities
- Municipalities
- Retail Establishments
- Factories
- Educational Institutions

Work Conditions:

- Significant amount of time on your feet
- Work can be physically demanding
- Overtime may be required to meet production needs when equipment is shut down for maintenance or an unscheduled outage occurs.
- Field work may provide exposure to all types of weather conditions, including hot and cold
- Overnight travel, occasionally
- May carry out multiple tasks in a single day, at any number of locations, including indoor and outdoor
- Crouching, kneeling to inspect, clean, or repair equipment
- Entering confined spaces
- Contact with oils and grease

Attributes:

- Strong sense of customer service
- Team player
- Ability to learn and gain experience through on-the-job training
- Problem-solving aptitude
- Good organizational skills
- Propensity to implement successful time management skills and prioritize responsibilities and tasks
- Be in good physical condition
- Must be able to successfully work independently with limited supervision, as well as in a team environment, or under the direct supervision of an experienced supervisor
- Positive “Can Do, Get It Done” attitude

Compensation / Benefits:

- Starting hourly wage based on skills & experience
- Generous Health Insurance and Benefits package including 401K with Company matching contribution
- Long Term Disability
- Life Insurance
- Paid Time Off per the Company PTO Policy
- Observed Company Holidays - paid
- Company service vehicle and cell phone
- Training and continuing career educational opportunities

To learn more about our company visit www.josephmday.com.

To apply, send a cover letter with your resume to humanresources@josephmday.com.